

THANK -YOU FOR YOUR ORDER

We strive to offer the best possible service. In the unfortunate event that you have to return merchandise to us, please help us expedite your request by returning this form.

It Is Not Necessary To Call For Permission To Return Merchandise if you are returning merchandise which is in original condition. Please use this form.

*E-mail us for instructions regarding merchandise damaged in shipping

1. When we receive the return, we will determine the action to take from the information given on this form and the terms and conditions found on our web site. A 10% Restocking fee may apply**.

RETURNS MUST BE WITHIN 30 DAYS OF RECEIPT OF THE MERCHANDISE

2. Attach a copy of your invoice.

3. Please include a brief explanation of the problem.

4. If you wish to exchange merchandise and the amount of the exchange exceeds the amount of the return, please include a check, money order or credit card info with the expiration and CVV code.

5. We will reimburse reasonable ground shipping costs when the problem was our fault. We will not reimburse packaging, handling, pick-up or air shipping costs. Use UPS ground whenever possible. ** Re-stock fee does NOT apply for returns that are our fault and when exchanging products.

Ship to:

FUERTE CASES

Attn: Customer Service

3691 Via Mercado, Suite 10

La Mesa, CA 91941

USA

THE ULTIMATE WATERPROOF CASE COMPANY

Great Products ~ Great Prices ~ Uncommonly Good Service

www.FUERTECASES.com

www.TheWaterproofCaseCompany.com

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Date: _____

Customer Name: _____

Invoice Number: _____

Daytime Telephone Number: (_____) _____

List items you are returning

REASON FOR RETURN

1. _____

Wrong merchandise received

2. _____

Defective (please explain below)

3. _____

Wrong merchandise ordered

4. _____

Other (please explain below)

E-mail us at international@fuertecases.com for assistance

regarding international returns.

Do NOT return merchandise damaged in shipping with this form.*

ACTION YOU WOULD LIKE US TO TAKE

Replace merchandise

Refund

Exchange merchandise for:

Store Credit